

CHAIR - POSITION DESCRIPTION

Goulburn Region Tourism Inc – Background and Overview

Goulburn Region Tourism Inc (GRT) is the new Visitor Economy Partnership (VEP) for the geographical region of Mitchell Shire Council, Strathbogie Shire Council and Greater Shepparton City Council. GRT is a new partnership between local government, state government, and the tourism industry, designed to support the growth of the visitor economy in the Goulburn Region.

This new entity will be the lead voice for the visitor economy in the region and one of the first VEPs to be established as the state moves to transition the existing Regional Tourism Board (RTB) network to VEPs.

VEPs are the result of the state government's Regional Tourism Review and resulting Visitor Economy Recovery and Reform Plan, which provided actions to address challenges and opportunities within the regional tourism market.

VEPs have core responsibilities to:

- deliver enhanced leadership and collaboration at a regional level
- tailor industry strengthening support to address regional needs
- encourage increased community support for tourism
- facilitate enhanced visitor dispersal and experiences
- undertake collaborative destination marketing and regional conversion
- provide insights and investor connections that inform a strengthened pipeline and product development
- provide regional context and insights to inform government policy development, decision making and investment priorities
- ensure continued crisis preparedness and support relative to the visitor economy

GRT will operate a whole-of-region organisation to drive the sustainable growth of the visitor economy throughout the region. GRT will be the key organisation responsible for implementing the region's Destination Management Plan (DMP). Additionally, GRT will work with its partners to deliver destination planning, regional destination marketing, industry development and tourism product growth and development.

A group of key stakeholders referred to as the Goulburn Region Tourism – Establishment Committee is working to establish the GRT board by May 2024.

Goulburn Region Visitor Economy – Background

The Goulburn Region sits within three Local Government Areas – Mitchell Shire Council, Greater Shepparton City Council, and Strathbogie Shire Council. It covers the lands and waters of three First Peoples groups that are Taungurung, Wurundjeri and Yorta Yorta. The Goulburn Region has a strong connection to the land and rivers including the Goulburn River which flows through the region.

The Region is home to outstanding natural attractions, established premium wineries, emerging quality craft beer and spirit offerings, immersive First Nations led experiences, state of the art cultural attractions, rich heritage and accessible opportunities to enjoy the outdoors and diversity of landscapes.

The Goulburn Region welcomed 2.0 million visitors in 2022, showing some sign of recovery from pre COVID-19 rates of visitation (2.6 million). The visitor economy is driven by day trip visitation reflective of the region's proximity to Melbourne and population centres across Victoria and southern New South Wales.

The visitor economy of the Goulburn Region generates 337 million total gross revenue for the region. The formation of the Goulburn Regional Tourism provides a significant opportunity to develop the region as a destination given that is historically a relatively undiscovered region of Victoria that is located close to Melbourne with tremendous potential for growth.

Goulburn Region Tourism Inc Board

The GRT Board will provide the GRT organisation with leadership and governance, and oversight of the strategic operations. A CEO will manage the organisation's operations.

The board will consist of:

- An independent chair
- Up to 6 industry partner board members representing different skills, experience and backgrounds.
- Up to 3 Traditional Owner Group representatives, representing the Registered Aboriginal Parties of the region.
- Three local government CEOs or authorised delegates from the Mitchell Shire, Strathbogie Shire and Greater Shepparton.
- A state government representative from the Department of Jobs, Skills, Industry and Regions (DJPSIR). The position will be an observer of the board and not have voting rights.

The board's role will involve:

- Setting the organisation's goals and strategic direction, and monitoring achievements against agreed targets and deliverables
- Providing strategic oversight for the implementation of a DMP for the region
- Establishing and overseeing the implementation of the board's policies and procedures
- Supporting the CEO in industry engagement and stakeholder management
- Advocating on behalf of the region in relation to the visitor economy and its growth
- Ensuring legal compliance, sound financial monitoring and good governance

- Fulfil all fiduciary duties expected of a board for this type and scale of organisation
- Actively support the growth of visitor economy across the region

Goulburn Region Tourism Chair

The GRT Chair is a remunerated position that will lead the board in a collaborative regional approach to strategic direction, problem solving, issues management and relationship building.

This will be achieved through:

- Providing oversight to the strategic direction and formulation of key strategies, plans and policies.
- Leading the establishment of the organisation in collaboration with founding members and funding partners.
- Supporting the CEO to deliver on strategic priorities.
- Acting as a key spokesperson for the region on major and/or strategic visitor economy related matters.
- Chairing board meetings, including general meetings.
- Participating in all board advisory committees.
- Advocating to all levels of government on behalf of the region's visitor economy in support of the DMP.
- Lead the review of progress on implementing the DMP.
- Managing board administration, including working with the CEO to prepare board papers and reports in line with the incorporated association and funding partner requirements.
- Ensuring the recruitment and retention of the CEO and board directors occurs in accordance with GRT's Statement of Purpose and Rules
- Ensuring sound financial management of the organisation
- Ensuring the board and organisation operate in accordance with the Statement of Purpose and Rules

Key Selection Criteria

- Demonstrated experience in corporate governance and compliance responsibilities.
- Proven board, chair, or senior executive/strategic experience.
- Demonstrated success in lobbying and advocacy outcomes.
- Demonstrated high-level communication and negotiation skills.
- Experience with stakeholder engagement, including all levels of government.
- Demonstrated passion for regional Victoria and/or the visitor economy.

Desirable Attributes

- Graduate of the Australian Institute of Company Directors or similar.
- Demonstrated tourism industry knowledge of the GRT region and product offering.
- Demonstrated industry understanding and/or experience working within the visitor economy or related sectors.

Requirements

- Availability for an initial term of two-years.
- A minimum attendance at four board meetings per year, and advisory committee meetings, as required.
- Provision of own vehicle
- Holder of a valid Victorian driver's licence

Remuneration

- \$20,000 per annum and additional expenses as approved by the board.

How to Apply

To apply for this position, we ask applicants to send us the following documents and information directly to hello@goulburnregiontourism.com by no later than **11am Monday 25 March 2024**:

- A cover letter that details your interest in the role and how your skills will benefit Goulburn Region Tourism
- A response to the Key Selection Criteria
- A resume demonstrating relevant skills, experience and qualifications

Further Information

For further information about this position please contact:

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